

**Total Enquiries Recieved via Online
Web Form Period: From April 2020
To March 2022**

NAME	Via Web
es bulky waste	12427
es gw new sign up	7756
es missedbin collection	5645
es damaged-repair bin	5525
rb business rates relief	3272
rb self isolation grant	2715
eh report noise	1965
es gw renewal payment	1598
sm fly tipping	1593
rb restart grant	1179
rb discretion payments	1030
rb lockdown rates relief	845
sm abandonedvehicles	809
es medical waste collect	632
hs asb complaint	615
es streetclean agent cit	574
cs asb report	552
es gw amendments other	515
rb c19 bus sup grant	509
rb tier 4 rates relief	454
eh pc rats domestic	440
rb discretionary grant	427
eh report pollution	400
pdcc local plan consult	396
rb business grant top up	373
es dog fouling report	336
rb discretionary grant 5	332
mos reporta prob	308
pdcc report planning	295
es gw amendment coa	267
es waste bin not delvrd	255
rb discretionary grant 4	255
es waste bin not return	250
rb tier 3 rates relief	238
market trader app	209
eh pc insects domestic	188
es empty dog-litter bin	168
sm obstructed pavement	167
es assisted exempt req	159
os treeworkrequest	150
sm request to void pcn	140
os outwoodscarparkpermit	134
rb diversificationgrant1	128
sm dog control v2	125
psh rpt housing incdrain	120
eh covid19 complaint	113
es removal dead animal	112

es_rectification_notice	106
sp_right_to_buy_app	99
mf_loughfair_pemit_app	97
rb_16th_feb_lockdown	93
rb_wet_pubs_grant	87
es_exchange_surplus_bin	81
bc_report_building_contr	75
es_bulkwaste_hardship	63
eh_animal_welfare	62
sp_right_to_buy_fraud	61
pd_c_local_plan_amend	53
eh_pc_payment	48
es_street_cleansing	43
sm_report_stray_dogs	42
mf_loughfair_food_safety	41
hn_agency_referrals	40
eh_food_hygiene	33
online_dd_form	32
li_pavement_upload	29
mos_streetnameplates	29
li_pavement_application	27
es_remove_needles-sharps	17
eh_pc_mice_domestic	16
pd_c_self_build_register	16
es_missed_collect_failed	15
es_report_graffiti	14
sp_right_first_refusal	14
es_instal_dog-litter_bin	13
ms_request_mayor_visit	13
rb_local_restrict_open	12
rb_rates_relief_status	12
es_assisted_req_b_office	7
sm_chargepass	7
eh_pc_rats_commerci	6
sm_extern_agengy_permit	6
c_eng_comm_init_fund	3
close_internal_corp_case	3
dfg_application_part_1	3
eh_pc_insects_commerci	3
es_exempt_req_b_office	3
c_eng_eem	2
c_eng_tenant_bids	2
ce_councillor_complaints	2
dfg_application_part_two	2
licence_new_driver_app	2
mos_busshelters	1
es_gw_new_signup_cc	0
es_gw_repsticker	0
sm_ob_pavement_police2	0
TOTAL	58130